

REFLECTION QUESTION FORMAT

WHAT

(descriptive)

What surprised you about the service site?

Describe the people, the location, your interactions, etc.

Describe an event/person that stands out in your mind.

SO WHAT

(interpretive; meaning, feelings; why?)

How was your service addressing the social issue?

What did you learn from the experience? (or How were you different when you left than when you entered?)

How are you similar/different from the people at the site?

How did the service challenge your assumptions/stereotypes?

NOW WHAT?

(applicative; big picture; action)

What policies/laws impact this agency/population/issue?

What else could be done to address the issue(s) (by individual, group, agency, society?)

How can this experience apply to other aspects of your life?

What are the root causes of this social issue?

Where do we go from here? What's the next step?